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# Quality strategy for GUTMANN ALUMINIUM DRAHT GMBH

The core activity of GUTMANN ALUMINIUM DRAHT GMBH is the drawing, straightening and coating of special wires. All our staff are committed to exceeding our customers' expectations by continually improving processes and procedures. This aspiration is encapsulated in our guiding principles.

## 1 Management system

The management system for GUTMANN ALUMINIUM DRAHT GMBH is based on the company's leadership principles. It promotes a culture of self-management among staff, who abide by the following principles:

- We delight customers by meeting their requirements and creating value
- We encourage staff to take responsibility for themselves. Our strategy is based on the attitude of those involved that, where change is required for the sake of growth or to respond to opportunities and risks, everyone can contribute to the system and contribute to the direction of the company. Every employee should be aware of what is required based on a clear understanding with their own individual responsibility. This is facilitated by the manager who, according to department, helps staff to work within the system and to take the steps required for realignment and adaptation
- GAD thus enables continual improvement that brings specialists and roles together. This improvement is necessary to continually develop the quality of system processes and our products, as supported by VIT 2.0
- All those involved have access to various KPIs to monitor their contribution to meeting agreed company goals and to be able to continually adapt to changing requirements. These KPIs are assessed at regular intervals

This managerial insight is regularly communicated in meetings and other reflective sessions, where we discuss to what extent the underlying agreements still apply or need to be re-assessed.

Alongside internal audits, these reflections take place once a year together with the DQS as part of IATF 16949 and DIN EN ISO 9001 certification. As part of a management review that takes in the entire system, the effectiveness of the management system is assessed several times a year in relation to the changes that have taken place in the previous year.

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## 2 Environmental and energy strategy

Protecting the environment is not only the right thing to do: it also helps ensure the long-term sustainability of our business.

Our environmental and energy strategy has been developed in line with our company principles, the applicable legal regulations and the requirements of our stakeholders. We have defined the context within which our organisation and our stakeholders operate and analysed the internal and external issues that have arisen.

Environmental protection and economic progress are thus closely intertwined. In order to be economically successful, we have to take environmental and energy-related considerations into account.

We are committed to complying with all applicable environmental laws and associated obligations (see legal provisions). Our central concern is the analysis and avoidance of risk to people and the environment.

The environmental and energy strategy defined here is seen by management as an important tool in complying with our responsibilities.

#### We therefore commit to:

- the enactment and continual development of a management system in accordance with DIN EN ISO 14001 and DIN EN ISO 50001
- the continual optimisation of our processes and the avoidance of environmental harm
- compliance with binding obligations and legal requirements
- creating the conditions for the implementation of strategic and operational environmental and energyrelated goals
- making our environmental and energy strategy available to all employees, customers, suppliers and other stakeholders
- ensuring via regular internal and external audits as well as management reviews that, at all levels of the company, the requirements of the environment and our energy management strategy are adhered to and checked for fitness for purpose

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#### Our principles for doing business in an environmentally sustainable way are as follows:

- Compliance with self-defined regulations based on our understanding of sustainable excellence and continual improvement (e.g. audits, site visits etc.)
- Sustainable use of raw materials, energy, water and other resources
- Ensuring our products are recyclable
- Consideration of environmental and energy-related consequences when planning and procuring equipment and materials
- Reduction of waste and harmful emissions
- Continual monitoring of our energy use and energy performance
- Open dialogue with authorities and other interested parties
- Involvement of suppliers and service providers in our environmental strategy
- Paying due regard to our neighbours

To meet the expectations of our internal and external stakeholders, who include staff, shareholders, partners and suppliers, we promote environmental awareness in our staff by providing relevant information and training.

By conducting regular internal and external audits and an annual management review, we ensure that energy and environmental standards and goals are adhered to and continually developed.

#### Applicable documents:

- DIN EN ISO 14001
- GADSL (Global Automotive Declarable Substance List)
- 2002/525/EC Conformation of adherence to heavy metals restrictions (end-of-life vehicles directive)
- EU directive 2003/11/EC restrictions on the marketing and use of certain dangerous substances and preparations
- ROHS directive 2002/95/EC restriction on the use of certain dangerous substances in electrical and electronic devices

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## 3 Food hygiene management

A further issue for GAD is guaranteeing that we supply food-grade products.

Above and beyond adherence to legal requirements, we are committed to complying with the agreements we make with our customers and to undertaking regular reviews of these agreements. We ensure we do this by conducting internal and external audits in accordance with DIN EN ISO 22000. As far as our own products are concerned, this is verified via biennial external inspections conducted by SGS Institut Fresenius.

In meeting our **goal of zero complaints regarding food-grade supplies**, we can see whether or not we are meeting the standards we have set ourselves.

By complying with an HACCP system and a system of prevention, we can assess the risk to food safety and avoid exposure to risk. The implementation of a damage control system and targeted hygiene measures enables us to manufacture wires to meet the requirements or the food packaging industry. Only packaging that meets statutory requirements and conformity standards is used.

This is communicated to our stakeholders and staff via the members of the food safety group and staff receive regular food safety training. The team is also responsible for checking food safety issues and making suggestions for improvement or taking preventative measures. For the introduction of new products or processes, they establish the food safety criteria to be adhered to and update the management system accordingly.